

The company positions itself on the hydraulics market with advanced and innovative solutions aimed at offering high quality and dedicated products and services.

To achieve this the company has how primary objective is the pursuit of company growth through product innovation and development of human resources to promote a customer service that respects legislation and the best market standards.

To do this, it intends to use the Quality Management System compliant with the ISO 9001:2015 standard as an organizational model capable of continuously measuring and improving company performance and consequently the relationship with Customers, Employees, Suppliers and interested parties in general.

The company strategies, which translate into specific objectives and goals, are:

- ✓ systematic commitment of the Management to guarantee the continuous improvement process;
- ✓ control and optimize company processes, correcting non-conformities that cause waste and defects to continuously improve performances;
- ✓ involve and involve staff at all levels in achieving company objectives;
- ✓ base the relationship with the Customer and with the interested parties on maximum collaboration, always trying to evaluate all requests in order to provide timely responses, adequate solutions and understand any implicit needs that can be satisfied or generate opportunities for new services;
- ✓ measure company performance also aiming at comparison with similar realities in the sector;
- ✓ collaborate with suppliers to continuously improve the quality of the service provided and start (if possible) a shared growth path;
- ✓ maintain adequate resources for the structure;
- ✓ identify the training needs of staff to plan coherent and targeted interventions aimed at guaranteeing the maintenance of their skills and professional growth;
- ✓ measure performance and define objectives and goals consistent with the resources and the role that the company assumes in the territory of competence;
- ✓ adopt an effective approach to risk.

The Quality Management System implemented is based on rules and practices established and agreed with all members of the organization (Management, employees and collaborators), formalized in specific documents and procedures which must guide each company function in carrying out activities in order to guarantee the achievement of the set objectives and goals.

Achieving the above objectives is only possible through the commitment of all staff.

Therefore, each manager and at all levels is required to raise awareness among their collaborators so as to:

- ✓ ensure compliance with procedures and operating rules;
- ✓ ensure compliance with assigned roles;
- ✓ achieve the quality objectives set for the area of competence;
- ✓ reduce inefficiencies and propose actions for the continuous improvement of processes;
- ✓ increase one's knowledge and skills;
- ✓ guide your collaborators with example and involvement;
- ✓ respect diversity (of opinion, culture, religion, language, skin, ...).

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